



# In-Person Training

## Spring 2024

### Basic Industrial Wastewater

This four-day, **in-person** course is designed for those new to the wastewater industry and/or preparing to take basic-level industrial wastewater operator exams. Topics covered include reasons for treating industrial wastewater; industries and commercial facilities producing industrial waste; industrial wastewater characteristics; flow equalization; screening; oil/grit removal; reaction, reduction, and oxidation processes; solids removal processes; metal waste treatment; and pH science, terminology, and neutralization. Sample tests and math problems will be provided. Attendees must bring a simple calculator, scratch paper, and a pen/pencil to class.

Please note that this course will not cover all topics recommended to prepare for certification exams. We recommend that those preparing for certification exams also attend related courses including laboratory and regulations. For courses on these topics, please visit our training calendar at: <https://payments.neiwppcc.org/>

#### Online Registration Required

No walk-ins allowed. Registration is first-come, first-served and limited to 30 people. TCHs approved in CT, MA, ME, NH, NY, RI and VT.

To register, use the QR code or enter the following URL into your browser: <https://payments.neiwppcc.org/>



**For questions or registration assistance:**  
Email [training@neiwppcc.org](mailto:training@neiwppcc.org) or call 978-323-7929

**COVID-19 POLICY:** Attendees must not attend the training if they display any symptoms of COVID-19. Anyone testing positive for COVID-19 within ten (10) days of a training must test negative prior to attending.

**April 16, 23 & 30 and May 7, 2024**  
**8:30 a.m. - 3:30 p.m.**  
(sign-in at 8:00 a.m.)

**Richard Alden Training Ctr**  
7 Nippnapp Trail  
Millbury, MA 01527

**Instructor**  
Don Kennedy, NEIW PCC

**Credits: 24 TCHs**  
(24S-MA022)

**Cost: \$400.00**  
(includes lunch)

#### PLEASE NOTE:

- **Checks/Money Orders:** Make payable to "NEIW PCC Training". There is a \$15 returned check fee.
- **Registration Deadline:** You must register at least seven days in advance of the first day of the course. Registrations after this time will incur a \$15 late fee.
- **Cancellations/No-Shows:** Seven days notice is required IN WRITING (email or fax) to cancel at no cost. Cancellations received after this time will be charged \$25 for programs under \$125, and \$50 for programs over \$125. Registrants who do not cancel and who fail to show are responsible for full payment.
- **Training Contact Hours (TCHs):** Participants must attend all hours of training to be eligible for TCHs. TCHs are awarded upon completion of a course. Courses have been approved for only wastewater TCHs unless otherwise noted.
- NEIW PCC reserves the right to postpone, reschedule, or cancel any training if needed.